

Q: How do I become a Rescue Partner?

A: We do need you to fill out a [Rescue Partner Form here](#). It IS required to be a 501c3, however, if you have filed and not received approval from the IRS yet, please let us know. We will need your IRS Determination Letter on file.

Q: What are your hours and contact information?

A: We are open Monday, Wednesday, and Friday from 7am to 5pm. Tuesday and Thursday from 7am – 7pm. Our clinic number is 972-306-2223 and email is vet-care@maziesmission.org

Q: Do you have a price list?

A: You can find prices of our most common procedures [here](#).

Q: Are you a spay/neuter clinic?

A: We do perform spay and neuter surgeries, but we are also a full service veterinary hospital. We also perform dentals, mass removals, and orthopedic procedures. We also have an isolation area for Parvo or other infectious cases.

Q: Can you take radiographs?

A: Yes. We are a full service veterinary hospital and have a radiology machine on premises.

Q: Will do you a surgery on a heartworm positive dog?

A: Most of the time, the answer is yes. If the pet is not symptomatic of heartworms (coughing, exercise intolerance, etc) then procedures can be performed. However, if the pet has any symptoms of heartworms or is ill from another condition, we will address that first before initiating any surgical procedures, especially if the procedure is elective (spay/neuter/dental).

Q: Do you perform orthopedic surgery?

A: Yes. Our doctor on staff can perform very limited orthopedic procedures (some amputations, splinting) and we have an orthopedic surgeon come in for other needed surgeries. The price is still very cost effective for rescues.

Q: What time is drop off for surgical procedures?

A: Drop off time is 7:00-7:45am each morning. The pet should not eat after 6:00pm the evening before but can have water and medications throughout the evening. Please call the clinic to determine whether or not to give morning medications.

Q: What email address should records be emailed to?

A: Our email address is vet-care@maziemission.org. We ask that all pertinent records of each pet be emailed or brought to the clinic at the appointment time. We greatly appreciate

if you can email records 24 hours before the appointment. IF RECORDS ARE BROUGHT AT THE TIME OF THE APPOINTMENT, YOU MUST ARRIVE 15 MINUTES EARLY.

Q: Do you deworm any patients without a fecal exam?

A: No. There are many different dewormers that treat different parasites. It is impossible to broadly treat a pet for all possible parasites, plus, we do not want to medicate a patient without knowing if it is needed or not. A fecal is highly recommended on each pet whether or not they are having diarrhea. We will deworm a pet if needed based on the fecal results.

Q: What is your heartworm protocol?

A: Our protocol will vary depending on the rescue's preference and the dog's health. To see the recommendations of the [American Heartworm Society](http://www.heartwormsociety.org) please visit www.heartwormsociety.org under the Veterinary Resources tab. You can also check our Heartworm Treatment tab with prices and protocols. We initiate a 30-day course of Doxycycline/Minocycline before the injections. Then the rescue can choose the 2- or 3-injection protocol. The patient also needs to be given an Ivermectin based (Heartgard, Triheart, Iverhart) heartworm prevention BEFORE treatment is initiated. It is imperative to kill the microfilaria (baby heartworms) before killing the adults. Our heartworm treatment prices include the injections and an anti-inflammatory and pain medication but does NOT include the 30 day course of Doxycycline/Minocycline. You can get more information by calling our clinic at 972-306-2223.

Q: Do you see animals that are owned, i.e. members of the public?

A: No, our focus is to help animals without homes and the groups who save their lives. We only see animals that are in one of our Rescue Partner's programs or at a municipal shelter.

Q: Can you prescribe medications to an animal that has not been seen in your clinic?

A: No. All patients must have been seen by the veterinarian at Mazie's Mission before any medication can be prescribed or refilled. It is against the law to medicate a patient without a physical exam being performed first.